



Disability Information & Access Line
Your primary vaccine access resource

Disability Information and Access Line (DIAL)

Partner Toolkit

Social Media Posts



Twitter

- Have you heard? DIAL, the Disability Information and Access Line, connects people with disabilities to information and services on #COVID19 vaccines. Call 888-677-1199 from 9:00 AM to 8:00 PM ET, Monday-Friday or email DIAL@usaginganddisability.org.
- DIAL is the only national call center that is dedicated to supporting people with disabilities and their families on issues related to #COVID19 and services that promote independent living and address fundamental needs. Call 888-677-1199 or visit acl.gov/DIAL to find out more.
- #COVID19 vaccines are free and available to anyone who wants one. DIAL—a national call center—can connect people with disabilities to information that can help them obtain the vaccine. Call 888-677-1199 or visit acl.gov/DIAL to learn more.



Facebook

- Have you heard? DIAL, the Disability Information and Access Line, is a first-of-its-kind national call center to connect people with disabilities to information and services to improve access to COVID-19 vaccines. Call 888-677-1199 from 9:00 AM to 8:00 PM ET, Monday-Friday or email DIAL@usaginganddisability.org for assistance.

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Newsletter Articles

Sample One

Improving equitable access to vaccines is a vital step toward helping people with disabilities protect themselves from the most severe impacts of COVID-19. To support people with disabilities during the pandemic, the Centers for Disease Control and Prevention (CDC) and the Administration for Community Living (ACL) launched the [Disability Information and Access Line](#) (DIAL), with the support of [\[Organization Name\]](#) and other partners from within the disability community.

DIAL, a first-of-its-kind national call center, supports people with disabilities and their families who are seeking information, assistance and resources that can help them make informed decisions about and receive access to COVID-19 vaccines that are available in their communities. DIAL is a much-needed resource that people with disabilities can use to stay healthy during the pandemic.

When needed, DIAL can also refer people with disabilities to state and/or local information and programs for additional supportive services that promote independent living, including inquiries related to home care, food, housing, transportation, and a need for advocacy or peer counseling that may arise due to the COVID-19 pandemic.

Callers can connect with Information Specialists—in any language—at 888-677-1199 from 9:00 AM to 8:00 PM ET, Monday-Friday or email DIAL@usaginganddisability.org for assistance.

Sample Two

[\[Organization Name\]](#) is pleased to share the [Disability Information and Access Line](#) (DIAL), a first-of-its-kind national call center to connect people with disabilities to information, assistance and resources that can help them make informed decisions about and receive access to COVID-19 vaccines that are available in their communities. DIAL can also provide information and services that promote independent living and address fundamental needs, such as food, housing, and transportation. Contact DIAL at 888-677-1199 from 9:00 AM to 8:00 PM ET, Monday-Friday or email DIAL@usaginganddisability.org for assistance.

Sample Three

Getting vaccinated is an important step to help protect people with disabilities from getting COVID-19. The [Disability Information and Access Line](#) (DIAL) is the only national call center that is dedicated to supporting people with disabilities and their families on issues related to COVID-19. Callers can correspond with an Information Specialist in any language at 888-677-1199 from 9:00 AM to 8:00 PM ET, Monday-Friday or email DIAL@usaginganddisability.org for help and access to local resources.