The Impact of COVID-19 on Title VI Native American Aging Programs and Services

More than 270 Title VI Native American aging programs (Title VI programs), funded by the federal Older Americans Act, provide nutrition, supportive and caregiver services to American Indian, Alaska Native and Native Hawaiian elders across the United States.

Tribal communities have been disproportionately impacted by the COVID-19 pandemic due to health and socioeconomic disparities resulting from racial inequity and historical trauma. To learn about the impact COVID-19 has had on American Indian elders, USAGing asked Title VI program directors how their programs and services had been affected since the COVID-19 pandemic hit in March 2020.

A Dramatic Increase in Elders’ Needs as a Result of COVID-19

- 85% report the number of people they serve has increased
- 82% report that the needs of their existing clients have increased

The pandemic created several workforce issues for Title VI programs:

- 61% Experienced reduced staff levels due to illness, caregiving responsibilities, etc.
- 53% Noted a decrease in staff morale
- 52% Suffered diminished volunteer capacity
- 40% Saw reduced capacity of the direct care workforce
- 38% Named access to technology as a barrier to staff working remotely

Title VI program directors say COVID-19 has resulted in greater technical assistance and support needs in the following areas:

- 78% Reducing social isolation among elders
- 63% Additional funding flexibility to meet local needs
- 43% Finding ways to safely provide in-home care
- 43% Providing virtual programming
- 37% Addressing the need for personal protective equipment such as masks and other supplies to help tribal elders and their staff stay safe and healthy while delivering services

The social isolation of elders became a critical concern of Title VI programs as a result of the COVID-19 pandemic. To access social engagement supports, elders need access to technology to communicate and connect with others. However, Title VI program directors estimate that in the majority of cases, that access is lacking. On average, Title VI program directors estimate that only:

- 40% of elders have any internet
- 35% of elders have a computer or tablet
- 30% of elders have high-speed internet

Immediate impacts of the pandemic included closure of congregate meal sites, cancellation of in-person activities, with many Tribes implementing stay-at-home or hunker-down orders. To continue meeting their elders’ needs, Title VI programs added or expanded the following programs:

- **89%** Home-delivered meals
- **76%** Delivery of groceries and essential supplies
- **71%** Providing PPE to elders
- **75%** Telephone reassurance or wellness check-ins
- **54%** Providing elders with activities to engage them at home

Title VI programs have shown resilience in the face of these new challenges.

“We are proud we were able to coordinate resources and keep our program functional even with illnesses and limited staff. We had to be innovative in meeting the needs of our elders with no electricity, running water or ability to fix meals. Our elders did not miss any meals and got additional meals during COVID-19 where infection numbers were especially high.

—I Title VI program director

Note: The survey of Title VI programs was conducted by USAging in 2020 with a response rate of 84 percent. The full Title VI Survey Report is available at www.usaging.org/publications.