Introduction to Community Care Hubs: Why CILs Should Be Involved

March 6, 2024
Webinar Instructions For Zoom

• Audio Options
  • Use your computer speakers, OR dial in using the phone number in your registration email. All participants are muted.

• Questions and Answers (Q&A)
  • You can submit questions for the panelists at any time during this presentation. On the Zoom module on the bottom of your screen, click the Q&A icon, types your question in the box and submit.

• Chat Feature
  • The Chat feature allows webinar attendees to make comments during the webinar question and answer period.
Learning Objectives

• Definition and Description of CIL Roles in Community Care Hubs (CCHs): Participants will understand the roles for CILs in a CCH-led network to address health-related social needs (HRSNs), what CCHs do, and the evolution of the CCH model.

• Examples of CIL Activities: Participants will understand how one or more CILs have partnered with CCHs, the value of those partnerships, and how CILs have operationalized health care contracts through the partnerships.

• New Initiatives and Policy changes: Participants will understand new policies and resources (e.g., HHS Call to Action, U.S. Playbook to Address SDOH, and Medicaid Framework for HRSNs coverage) that support development of CCHs.
Presenters

• **Presenters:**
  - Lauren Solkowski, Administration for Community Living
  - Beth Blair, Aging and Disability Business Institute, USAging
  - Erica McFadden, Administration for Community Living
  - Stephanie Orlando, Western NY Independent Living, Inc.
  - Marisa Scala-Foley, Aging and Disability Business Institute, USAging

• **Moderator:**
  - Richard Petty, Independent Living Research Utilization (ILRU)
Today’s Agenda

• Community Care Hub (CCH) Introduction
• Peer Spotlight
  • Western NY Independent Living Center, Inc.
• Resources
• Opportunities to Stay Connected
• Question and Answer
Community Care Hub Evolution

• Changes in federal and state health care policies advanced movement towards value-based care. Payment for outcomes not just services.

• Recognition across healthcare: to improve outcomes must address social determinants of health (SDOH) / health-related social needs (HRSNs)

• Healthcare must decide – build new systems, new capabilities internally or invest in existing HCBS providers?

• Opportunities for independent living to engage, using their expertise in looking at the whole person thus ability to address SDOH / HRSNs
Community Care Hubs

• Term/definition developed through a multi-stakeholder process
  • A community-focused entity that organizes and supports a network of community-based organizations providing services to address health-related social needs
  • A Community Care Hub centralizes administrative functions and operational infrastructure, including but not limited to:
    • Contracting with health care organizations
    • Payment operations
    • Management of referrals
    • Service delivery fidelity and compliance
    • Technology, information security, data collection, and reporting
• A Community Care Hub has trusted relationships with and understands the capacities of local community-based and healthcare organizations and fosters cross-sector collaborations that practice community governance with authentic local voices
Opportunities for CIL Engagement

• Advocacy

• Joining a CCH network

• Leading a CCH network
Policy Drivers to Address SDOH and HRSNs

- Increased attention on social determinants of health (SDOH) and health-related social needs (HRSN)
  - HHS Call to Action: Addressing Health Related Social Needs in Communities Across the Nation
  - U.S. Playbook to Address Social Determinants of Health
  - Medicaid Framework for health-related social needs (HRSN) coverage policies
    - 1115 Waivers supporting state investments
    - CMS “In Lieu of” Services Guidance to address HRSNs in Medicaid Managed Care
- CMS rules: New screening measures for SDOH for hospitals, physicians and Special Needs Plans
- New Advanced Payment Incentives for Medicare ACOs
- Physician Fee Schedule Final Rule
Community Care Hub
National Learning Community
2022-2024

- **Map** of NLC participants
- Search by: State, County, or CCH
- Information Available: Organization Type, Contact information, Geographic coverage
CCH National Learning Community
CIL Participants

• Center for Independence of the Disabled – New York
• disABILITY LINK led by Disability Action Center of GA, Inc – Georgia
• Independent Living Resource Center, Inc. – California
• Independent Resources, Inc. – Delaware
• Marin Center for Independent Living – California
• Resources for Independent Living – New Jersey
• Tri-County Independent Living – California
### 2021 CBO-Health Care Contracting Survey CIL Data

<table>
<thead>
<tr>
<th>Contracting Status</th>
<th>Percent (n=130)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contracting with health care entities</td>
<td>33%</td>
</tr>
<tr>
<td>Do not have a contract but are pursuing contracts</td>
<td>9%</td>
</tr>
<tr>
<td>Do not have a contract and are not pursuing contracting</td>
<td>58%</td>
</tr>
</tbody>
</table>

Most common partners are:
- Health care insurance exchange/marketplace
- Hospital or health system
- Accountable Care Organization

Most common services are:
- Institutional transition
- Independent living skills training
- Home care
- Assistive technology
Peer Spotlight

• Erica McFadden, Director, Office of Independent Living Programs, Administration for Community Living

• Stephanie Orlando, COO, Western New York Independent Living, Inc.
Resources

• **Community Care Hub Primer: Background, Evolution, and Value Proposition of Working with a Local CBO Network Led by a Community Care Hub**

• **101 Learning Series CCH Basics: A Four-Part Series**

• **Network Member Checklist: Considerations for CBOs Deciding to Join a Network**

• **The Health Care Guide to Contracting with CBOs**
Center of Excellence to Align Health and Social Care (COE)
About the COE

A national Center of Excellence to develop, expand, connect, and support sustainable, high functioning Community Care Hubs – and their networks of downstream providers
Funding Overview

• Two-year grants to support innovation and infrastructure costs for up to 20 CCHs
• Designed to improve access to Long-Term Services and Supports and address health-related social needs through Aging and Disability Network CCHs

RFP webpage: https://coe.aginganddisabilitybusinessinstitute.org/cch-funding-announcement/
Key Numbers and Dates

Maximum # of Awards by Type:
- **COE Grant:** 20
- **Care Transition Evaluation:** ~3

Maximum **COE Grant** Awards: $468,800 (over 2 years)
Anticipated **CT Evaluation** Awards: $60,000 (over 2 years)

Proposal Due Date/Time: April 5, 2024 @ 5:00 pm (Eastern Time)
Award Announcement: Mid-May

RFP webpage: [https://coe.aginganddisabilitybusinessinstitute.org/cch-funding-announcement/](https://coe.aginganddisabilitybusinessinstitute.org/cch-funding-announcement/)
Opportunities to Stay Connected

• Sign up for following mailing lists for future announcements, events, and resources:
  • Aging and Disability Business Institute
  • ACL
  • Partnership to Align Social Care
Questions

Please enter your question into the designated Q&A box on your Zoom panel bar
Wrap Up

Thank you!