Disability Information and Access Line (DIAL): Partners in COVID-19 Vaccine Access

Webinar
September 14, 2021
Webinar Instructions

Audio Options
Use your computer speakers, OR dial in using the phone number in your registration email. All participants are muted.

Questions and Answers (Q&A)
You can submit questions for the panelists at any time during this presentation. On the Zoom module on the bottom of your screen, click the Q&A icon, type your question in the box and submit.

Chat Feature
The Chat feature allows webinar attendees, the host, co-hosts and panelists to communicate for the duration of the webinar. Attendees should use for tech support.
Accessibility

Maximizing view of ASL interpreters
• Enlarge view of ASL interpreter by “pinning” them: Click on their video window and select the Pin icon

Screen Reader Users: Reduce unwanted chatter
• Request speech on demand: Insert, Spacebar, “S”
Agenda

Introduction
• Administration for Community Living (ACL)
• Centers for Disease Control and Prevention (CDC)

Disability Information and Access Line
• Partners and the Disability Network
• DIAL Development and Launch
• Innovative Partners Panel
• Promotional Toolkit

Questions & Answers
Alison Barkoff
Acting Administrator and Assistant Secretary for Aging, ACL
Dr. Blythe Ryerson
Acting Director, Division of Human Development and Disability, CDC
CDC Efforts to Promote COVID-19 Vaccination Among People with Disabilities

September 14, 2021

A. Blythe Ryerson, PhD, MPH
Acting Director, Division of Human Development and Disability
National Center on Birth Defects and Developmental Disabilities
Centers for Disease Control and Prevention
CDC COVID-19 Data Tracker, United States as of September 13, 2021

- **Cases Total**: 41,001,157
- **Deaths Total**: 658,410
- **Adults with at least one vaccination**: 75.7%
- **Community Transmission**: High

https://covid.cdc.gov/covid-data-tracker/#datatracker-home
Daily COVID-19 Case Trend – US
January 23, 2020–September 12, 2021

Daily Trends in Number of COVID-19 Cases in the United States Reported to CDC

https://covid.cdc.gov/covid-data-tracker/#trends_dailytrendscases
Daily COVID-19 Vaccination Trend – US
December 14, 2020–September 13, 2021

Daily Count of Total Doses Administered and Reported to CDC by Date Administered, United States

https://covid.cdc.gov/covid-data-tracker/#vaccination-trends
# COVID-19 Vaccinations, United States

As of September 13, 2021

<table>
<thead>
<tr>
<th>People Vaccinated</th>
<th>At Least One Dose</th>
<th>Fully Vaccinated</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>209,701,005</td>
<td>178,982,950</td>
</tr>
<tr>
<td>% of Total Population</td>
<td>63.2%</td>
<td>53.9%</td>
</tr>
<tr>
<td>Population ≥ 12 Years of Age</td>
<td>209,471,095</td>
<td>178,850,499</td>
</tr>
<tr>
<td>% of Population ≥ 12 Years of Age</td>
<td>73.9%</td>
<td>63.1%</td>
</tr>
<tr>
<td>Population ≥ 18 Years of Age</td>
<td>195,625,515</td>
<td>167,872,177</td>
</tr>
<tr>
<td>% of Population ≥ 18 Years of Age</td>
<td>75.7%</td>
<td>65.0%</td>
</tr>
<tr>
<td>Population ≥ 65 Years of Age</td>
<td>50,755,289</td>
<td>45,107,064</td>
</tr>
<tr>
<td>% of Population ≥ 65 Years of Age</td>
<td>92.8%</td>
<td>82.5%</td>
</tr>
</tbody>
</table>

https://covid.cdc.gov/covid-data-tracker/#vaccinations_vacc-total-admin-rate-total
COVID-19 Vaccination Among People with Disabilities

Reported receipt of ≥ 1 doses of COVID-19 vaccine among adults age ≥ 18 years by disability status and disability type, Household Pulse Survey, Conducted August 4–August 30, 2021, United States

https://covid.cdc.gov/covid-data-tracker/#vaccinations-disability-status
COVID-19: A Complex Issue for People with Disabilities

Hear from Evan & his DSP, Andrew, about why they got the COVID-19 vaccine.
CLD is working with @AUCDNews to ensure all eligible people with disabilities have access to the COVID-19 vaccine by the #ADA anniversary today. youtube.com/watch?v=giBAyQ...
#VaccinateByADA #AUCDSleeveUP

Erin Vinoski Thomas, PhD, MPH (she/her) and 6 others
People with Certain Medical Conditions

This information is intended for a general audience. Healthcare providers should see Underlying Medical Conditions Associated with High Risk for Severe COVID-19 for more detailed information.

Down syndrome

Having Down syndrome can make you more likely to get severely ill from COVID-19.

Get more information:
- Down syndrome | CDC

Available Accessible COVID-19 Resources

Protect Yourself from COVID-19
Updated Jan. 8, 2021

Things to Know about COVID-19
Some people with COVID-19 feel fine.
Some people with COVID-19 feel sick.
Some people with COVID-19 get very sick.
People with COVID-19 get sick in different ways.
People with other health problems may get very sick.

Protect Yourself from COVID-19
Stay at least 6 feet away from people outside your home.
Stay away from people who are sick.
Wear a mask to protect everyone.
Wash your hands often.
Wash your hands with soap and water.
Wash your hands for 20 seconds.
Sing the happy birthday song twice while washing your hands.
Use hand sanitizer if that is all you have.
Rub the hand sanitizer all over your hands.
Rub your hands until they feel dry.
Washing your hands with soap and water is best.

Extra steps you should also follow if you are at increased risk of becoming infected

1. Stay home as much as possible.
2. If possible have your groceries, meals, medicine and/or medical supplies delivered or shipped to your house.

Scrub your hands for at least 20 seconds.
Addressing Needs of People with Disabilities in COVID-19
Local Preparedness Planning, Mitigation, and Recovery
White House Virtual Forum: Breaking Down Barriers for People Who have Challenges Accessing COVID-19 Vaccine

Disability is a part of vaccine equity
Federal Efforts to Address Needs of People with Disabilities During the COVID-19 Pandemic

Interagency Group on Vaccination of People with Disabilities

Basic Considerations for Prioritizing and Scheduling People with Disabilities and Their Caregivers for COVID-19 Vaccination

Example language for online tools and messaging: The following language may be helpful for state and local online vaccine eligibility/finder tools, or can be modified for other purposes (e.g., web language for call centers):

- Do you have a disability — or serious difficulty seeing, hearing, walking, concentrating, remembering, or communicating? (If yes, do you need [check all that apply]...)
- Assistance with setting up an appointment for a COVID-19 vaccine?

Site accessibility/scheduling considerations:
- Vaccine providers/sites should be ADA compliant; however, ease of use or accessibility will vary widely for people with different disabilities. Have basic, up-to-date information on accommodations available at all processes and set aside time for appointments.

For example:

HHS to Expand Access to COVID-19 Vaccines for Older Adults and People with Disabilities

CDC and ACL Will Provide Nearly $100 Million in Grants to Aging and Disability Networks in Every State and Territory

As part of President Biden’s announcement today that the administration will take further action to expand access to COVID-19 vaccines, the U.S. Department of Health and Human Services (HHS), through a partnership between the Centers for Disease Control and Prevention (CDC) and the Administration for Community Living (ACL), will provide nearly $100 million to help increase vaccinations among older adults and people with disabilities. This effort will help advance the key goals of protecting those most vulnerable and advancing equity within President Biden's National Strategy for the COVID-19 Response and Pandemic Preparedness.

With funding from CDC, ACL will issue nearly $93 million in grants to the aging and disability networks in every state and territory. These funds will help provide critical services to overcome barriers that are preventing millions of those most at risk for serious illness and death from COVID-19 from receiving vaccines. This partnership also will provide an additional $5 million in funding for national hotlines to
Important Considerations for COVID-19 Vaccination of Children with Developmental Disabilities (DDs)

- Children with DDs may be at higher risk from COVID-19.
- Strategies can be implemented and supported by pediatricians to ensure that children with DDs, their caregivers, family members, and service providers receive the COVID-19 vaccine.
- Unique considerations for COVID-19 vaccination for children with DDs can support equitable access of vaccination.

COVID-19 vaccine implementation efforts are focused on:

**Continued surveillance of variant viruses**
To prepare and adapt with a vaccine response

**Continued vaccine effectiveness studies**
To understand how the vaccines are working

**Expanding vaccine-eligible populations**
To vaccinate groups like children and adolescents

**Combating vaccine hesitancy**
And offering vaccines to groups that declined initially

**Continuing focus on vaccine equity**
To include disproportionately affected communities
DIAL Partners: Disability Network

Curt Decker, Executive Director
The National Disabilities Rights Network (NDRN)

Donna Meltzer, CEO
The National Association of Councils on Developmental Disabilities (NACDD)

Richard Petty, Director
Independent Living Research Utilization (ILRU)
Sara Tribe Clark
Director, DIAL and the Eldercare Locator, USAging
Disability Information and Access Line (DIAL)

ACL and USAGing leveraged existing call center infrastructure to assist older adults and people with disabilities in:

- Finding a vaccination site
- Appointment scheduling and coordination
- Transportation to vaccination appointments
- Companion/Peer Support
- Figuring out whether in-home vaccination is available
DIAL Partners

- The Association of Programs for Rural Independent Living (APRIL)
- Association of University Centers on Disabilities (AUCD)
- Independent Living Research Utilization (ILRU)
- The National Association of Councils on Developmental Disabilities (NACDD)
- The National Council on Independent Living (NCIL)
- The National Disabilities Rights Network (NDRN)
- The Partnership for Inclusive Disaster Strategies
DIAL Partners: Critical Contributions

- Naming the new call center
- Training DIAL Call Center Specialists
- Developing quick-reference scripts
- Advising on where to refer DIAL contacts
- Keeping databases current
- Promotion of DIAL
Reasons for Contacting DIAL

- Seeking In-Home/Onsight vaccination
- Seeking General COVID-19 Vaccination information
- Assistance with COVID-19 Vaccine appointment set-up
- Information about COVID-19 booster shots
- Transportation to Vaccination appointment
- Legal assistance
- Housing options
- Financial assistance
- In-home services
Where is DIAL most likely to refer?

**Disability Organizations**
- Centers for Independent Living (CILs)
- Aging and Disability Resource Centers (ADRCs)
- DD Councils

**Other Referrals**
- Local Health Departments
- Vaccine.gov
- State COVID Lines
- State Health Departments
Promotion Activities

- DIAL Promotion Workgroup
- Market Survey
- Focus Groups
- MAT Release
- Social Media Toolkit
- Video and Radio PSAs
DIAL Contact Information

- **Phone:** 888-677-1199
- **Email:** DIAL@usaginganddisability.org
- **Webpage:** acl.gov/DIAL
- **Hours of Operation:**
  Monday – Friday, 9:00 am - 8:00 pm ET
Innovative Partners Panel

Facilitator: Melissa Marshall
The Partnership for Inclusive Disaster Strategies

Panelists:

- **Diana Autin**, Director, National PLACE
- **Jae Jin Pak**, Co-Founder, Chicagoland Disabled People of Color Coalition (DPOCC); University of IL, Chicago's Institute on Disability & Human Development (UCEDD)
- **Angela Lello**, Senior Director, Public Policy, Autism Speaks
- **Curtis Garrett**, Disaster Preparedness Coordinator, Atlantis Community, Inc.; Denver, CO, CIL
What can you do to spread the word?

**Promotion Materials**
- Social Media Templates
- Newsletter Templates

**DIAL webpage for webinar materials:**
[www.usaging.org/dialconnect](http://www.usaging.org/dialconnect)
- Video recording of webinar
- PowerPoint slides
- List of presenter bios
Questions and Answers

Co-Facilitators:

**Jennifer Johnson**
Deputy Commissioner, Administration on Disabilities and Director, Office of Disability Service Innovations, ACL

**Sara Tribe Clark**
Director, DIAL and the Eldercare Locator, USAging
Thank You!

Visit this page for webinar recording and toolkit:
www.usaging.org/dialconnect