The Community Assessment Survey for Older Adults® (CASOA®) gives decision-makers insights into the quality of life in their state, region, city, or town according to older residents. This national benchmarking survey also compares the responses of older residents in your jurisdiction to the opinions of others across the country.

Developed by National Research Center at Polco and aging services professionals, CASOA provides a clear description of the community’s readiness to serve the needs of the older adult demographic. CASOA shows local governments and Area Agencies on Aging the dimensions of older adult life and the public services in most need of improvement.

Local Governments and AAAs Use CASOA For:

- Program and capital planning
- Performance monitoring and service evaluation
- Reporting on fund allocation
- State and local-level planning
- Budgeting
- Fundraising

Also on Polco:

- Build a panel following to get more respondents with every survey
- Get expert-designed survey templates in the Polco Library
- Respect privacy while using resident verification
- See real-time reporting dashboards of results
- Monitor changes over time
- Unlock unlimited use for your entire subscription year
CASOA Services

**Regulation & Compliance**
AAA regulation and guideline compliance.

**Geolocation Services**
Track results and response rates by geographic area.

**Accurate Demographics**
Rigorous scientific survey methods ensure your results reflect the older adult community.

**Expert Analysis**
Professional data scientists conduct your survey and analyze your results.

**Benchmark Comparisons**
Compare to other communities across the country.

**Advanced Reporting**
View your detailed report and dashboard of results on Polco.

CASOA provides the answers to how older adult needs and strengths will affect your town, city, county or state. Your CASOA results will give you confidence about planning for today and tomorrow's older adults. National Research Center (NRC) is the proprietary in-house data science laboratory at Polco.

Learn more at polco.us/products-services