The Disability Information and Access Line (DIAL)

The Disability Information and Access Line (DIAL) is a resource for individuals with disabilities, families, direct support professionals, caregivers, and organizations that provide support to individuals with disabilities who are seeking resources in many areas of the country. DIAL can connect people with disabilities to local vaccination locations, assist with making appointments and connect callers to local services that support community living. DIAL also can provide information and resources to answer questions or address concerns about COVID-19 and booster vaccines, while connecting callers to information and services that promote independent living and address fundamental needs such as food, independent living, community access and participation, services addressing social determinants of health, disability rights and transportation. DIAL was created through a partnership between the Administration for Community Living (ACL) and the Centers for Disease Control and Prevention (CDC) to help older adults and people with disabilities get COVID-19 vaccines.

How You Can Help

We’re calling on you to help us spread the word about DIAL and how it can connect people with disabilities to information about COVID-19 vaccines and booster shots. Help us by following the steps outlined below.

1. Use the sample posts below to spread the message across your Facebook and Twitter accounts.

2. Download the photos here to include in the posts.

3. Incorporate this link: https://acl.gov/DIAL

4. Incorporate phone number: 888-677-1199

5. Tag @dial_connect on Twitter and @DIALConnect on Facebook.
Sample Template Graphics and Social Media Posts

Template Graphics

Click here to download customizable versions of each graphic sized for Facebook, Instagram, and Twitter.
We’ve missed our favorite activities during the pandemic. Let’s get vaccinated and get back together again.

Disability Information & Access Line
DIAL 888.677.1199
DIAL@usaginganddisability.org

Thanks to DIAL, I got my COVID-19 Vaccine!

Disability Information & Access Line
DIAL 888.677.1199
DIAL@usaginganddisability.org

Thanks to DIAL, I got my COVID-19 Booster!

Disability Information & Access Line
DIAL 888.677.1199
DIAL@usaginganddisability.org
**Twitter**

1. "@dial_connect, a new federally funded hotline, can help people with disabilities get vaccinated and boosted against #COVID19. Local resources are just one call or email away: 888-677-1199 and DIAL@usaginganddisability.org.

2. Have questions about how to navigate the COVID-19 vaccine process? @DIALConnect can equip you with the resources you need to get vaccinated and boosted. Call 888-677-1199 to get connected today!

3. We could all use a boost. @dial_connect is here to help you and your loved one get the #COVID19 vaccine and booster shot. Call us at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

4. Do you need reliable transportation to your #COVID19 vaccination appointment? @dial_connect can help you find a ride. Get to your appointment safely and on time by calling us at 888-677-1199.

5. "@dial_connect is a new federally funded hotline that helps people with disabilities of all ages get vaccinated. Call 888-677-1199 or email DIAL@usaginganddisability.org to find out how.

6. Get back to enjoying time with friends and family. Call @dial_connect to schedule your #COVID19 vaccination or booster shot appointment today! With a vaccination or booster, you’ll be safer. Give us a call at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

7. "@dial_connect can help you get the information you need about #COVID19 vaccines and booster shots. Connect with our trained staff at 888-677-1199 or by email at DIAL@usaginganddisability.org. Learn about local vaccination locations, how to make an appointment and find transportation.

8. Did you know that you may be able to get vaccinated at home? @dial_connect can help you find out if you can get vaccinated without leaving your home. Give us a call at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

9. Let’s get back to enjoying birthdays, holidays and activities with the people that mean the most to us. Call the Disability Information and Access Line (@dial_connect) today and learn how to get vaccinated at 888-677-1199.

10. It’s never too late to get vaccinated. Call @dial_connect today at 888-677-1199 or email DIAL@usaginganddisability.org for help scheduling your vaccination appointment and to get connected with local resources.
11. Looking for information about in-home #COVID19 vaccinations or booster shots? The Disability Information and Access Line (@dial_connect) can connect you with the information you need. Give us a call at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

12. Already vaccinated but need a #COVID19 booster? @dial_connect can help you schedule your shot and take another step toward doing the things you love with the people you love again. Learn more about vaccination sites near you at 888-677-1199.

13. Still have questions about whether you need a #COVID19 booster? The Disability Information and Access Line (@dial_connect) is here to help. Our trained staff can connect you with the facts. Give us a call at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

14. There is still time to get your booster shot. @dial_connect is a federally funded hotline that helps people with disabilities get vaccinated. Give us a call at 888-677-1199 or send an email to DIAL@usaginganddisability.org.

15. @dial_connect is a new federally funded call center that can help people with disabilities find the information they need to get vaccinated and boosted against #COVID19. Learn more at https://acl.gov/DIAL

Facebook

1. The @DIALConnect, a new federally funded hotline, can help people with disabilities get vaccinated and boosted against COVID-19. Local resources are just one call or email away: 888-677-1199 and DIAL@usaginganddisability.org.

2. Have questions about how to navigate the pandemic? The @DIALConnect can equip you with the resources you need to get vaccinated and boosted. Call 888-677-1199 or email DIAL@usaginganddisability.org to get connected today!

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10. It’s never too late to get vaccinated. Call the @DIALConnect today at 888-677-1199 for help scheduling your vaccination appointment. Visit DIAL online and get connected with local resources here: https://acl.gov/DIAL

11. Looking for information about in-home COVID-19 vaccinations or booster shot? The @DIALConnect can connect you with the information you need. Call 888-677-1199 or send us an email at DIAL@usaginganddisability.org to learn more.

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